

FAQS

What is the password?

See page 1 of the emailed instructions under the picture of the password page. For security reasons, the password is not on the website or in the body of an email.

What months does the survey cover?

Enter data for cases completed in OCTOBER & NOVEMBER.

What cases do I enter?

Enter all cases completed in OCTOBER & NOVEMBER. A completed case has a resolution, whether it is an agreement, no agreement, or no mediation. The cases entered can be referred at any time during the year, but must be completed in October and November. For example, take the following case: referred in July, first session in September, final session in October, and order of referral completed by November 30. The mediator would enter this case into the survey.

Do I enter per case or can I enter them all in at once in aggregate at the end of the month?

Please enter the data for each case separately as they are completed.

What if a case is referred but not mediated, so I don't know if the parties had an attorney?

If party representation is unknown, count that party as unrepresented.

Can I count the number of children to get the number of each type of filing?

No. Please count each filing. The number of children does not always equal the number of filings. We need an accurate count of filings. Please don't miss a single one.