

# OFFICE OF THE EXECUTIVE SECRETARY

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## JUDICIAL SETTLEMENT CONFERENCE EXIT SURVEY

This information will be used to inform the court system and the Settlement Judge about your experience with settlement conference. With your help, we can ensure that quality settlement services continue to be available to the citizens of the Commonwealth. This information may be shared anonymously with the Settlement Judge.

### I. Case Information

You are (check one):      a party to the dispute                      an attorney representing a party

Case type:

For this case, settlement conference was (check one):

                    very appropriate                      somewhat appropriate                      not at all appropriate

Total number of hours spent in your settlement conference session(s):

Number of Sessions:

The settlement conference process was (check one):

                    very helpful                      somewhat helpful                      not at all helpful

Your settlement conference ended with an agreement on (check one):

                    all of the issues                      some of the issues                      none of the issues

Would you request settlement conference in the future (check one)?                      yes                      no

Would you recommend settlement conference to others (check one)?                      yes                      no

### II. Settlement Judge Information

Please rate your Settlement Judge on the following:

5 = Very Good    4 = Good    3 = Adequate    2 = Unsatisfactory    1 = Poor    0 = Does not apply

Settlement Judge:

Please Print First & Last Name

The Settlement Judge . . .

- |  |   |   |   |   |   |   |
|--|---|---|---|---|---|---|
| 1. explained the settlement conference process and procedures. | 5 | 4 | 3 | 2 | 1 | 0 |
| 2. conducted the conference promptly and efficiently           | 5 | 4 | 3 | 2 | 1 | 0 |

- |   |     |    |   |   |   |   |
|---|-----|----|---|---|---|---|
| 3. established ground rules on confidentiality/ex parte communications                        | 5   | 4  | 3 | 2 | 1 | 0 |
| 4. was a good listener.   | 5   | 4  | 3 | 2 | 1 | 0 |
| 5. allowed me to talk about issues that were important to me.                                 | 5   | 4  | 3 | 2 | 1 | 0 |
| 6. was not coercive.  | 5   | 4  | 3 | 2 | 1 | 0 |
| 7. helped clarify issues.   | 5   | 4  | 3 | 2 | 1 | 0 |
| 8. assisted in the generation of solutions.   | 5   | 4  | 3 | 2 | 1 | 0 |
| 9. guided and supervised the settlement process to ensure it was fair.                        | yes | no |   |   |   |   |
| 10. was impartial.  | yes | no |   |   |   |   |
| 11. Please share your comments on the settlement conference process and the Settlement Judge: |     |    |   |   |   |   |

Please return this Form to the Settlement Judge, or mail directly to:

Dispute Resolution Services  
Office of the Executive Secretary  
Supreme Court of Virginia  
100 North Ninth Street  
Richmond, VA 23219